## TECH**Shield**

**TechShield** gives you malware and virus protection on up to 5 computers and 5 devices, a password manager, and 50GB of cloud storage.



**VIBRANT Premium Protection** expands your cloud storage to 250GB, adds identity theft protection and remote tech support for all your Wi-Fi connected devices.

Features	TechShield	VIBRANT Premium Protection
Web security and anti-malware		<b>Ø</b>
Anti-theft for phone and tablet		<b>@</b>
Anti-phishing		<b>I</b>
Firewall protection		<b>()</b>
Ransomware scanning and removal		
Parental controls		<b>@</b>
Behavior-based scanning and quarantine		<b>Ø</b>
Bloatware removal tool		<b>Ø</b>
50GB file backup		
Password manager		
Unlimited virus removals		
24/7/365 product support		
Increase cloud storage to 250GB total		
Individual identity theft protection (PersonaDefender)		
Financial and dark web monitoring		
Lost wallet assistance		<b>I</b>
Guaranteed restoration services and \$25k ID theft insurance		<b>I</b>
TotalTech Premium Support** (\$9.99/mo. value)		
Total Value	\$7.99/mo.	\$22.98/mo.
Your Cost	FREE w/50Mbps Service \$5.99/mo.* w/25Mbps Service	\$10.00/mo.*
Upgrade PersonaDefender to Family Protection	N/A	\$3.99/mo.*

\*All plans are annual, billed per month. \*\*See reverse side for TotalTech Premium Support Features

Meeker Cooperative Light and Power Association



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Get premium remote tech support 24/7/365 included VIBRANT Premium Protection!

You can also get remote tech support on a per-incident price below.

SUPPORT TYPE	Per Incident Price	Description of Support	
Connect Device to Network	\$39.95	Connect supported device to home/wireless network; educate on how to pair device with Wi-Fi or home networks.	
Performance Tune- up/Optimization	\$49.95	Perform necessary clean-up to bring machine back to optimum performance; defrag device; battery optimization.	
Virus & Spyware Removal	\$99.95	Remove infected files, processes and malicious programs; validate anti- virus software is installed, up-to-date and functioning properly.	
E-mail Support	\$49.95	Install and setup e-mail program; instruct on use and e-mail archiving and clean-up, troubleshoot e-mail difficulties. (limited webmail support)	
Software Install	\$39.95	Fully install and test desired software.	
Security Software Install & Config	\$49.95	Install software and configure user settings for optimum performance; assist with proper operation of software; give tips for safe browsing.	
Software or System Repair	\$49.95 or \$99.95	Repair operating system (OS) error messages, software updates, OS updates or general PC and browser issues for supported device.	
PC/Mac Setup Assistance	\$79.00	Provide instruction on proper setup of PC or Mac; assist setting up user profile; help connect to home network.	
Smart Phone/Tablet Quick Start	\$49.95	Assist in connecting smart phone or tablet to PC or Mac; synch data with PC or previous device; setup and test e-mail account; educate on use.	
MP3/Audio Setup & Sync	\$49.95	Install required software for operation of audio device; provide training on synching device.	
Printer Setup & Config	\$49.95	Assist in connecting printer hardware to network or PC or Mac; install necessary printer software or drivers; perform functionality tests.	
Camera/Consumer Electronic Setup	\$49.95	Install required software; synch any existing data on the device and load onto PC/Mac; provide training on data location and synching.	
Home/Wireless Network Config	\$69.95	Provide instruction on setup of router; remotely connect to device and PC/Mac to ensure proper config of router, and other devices operating with router.	
Home Electronics Setup & Config	\$49.95	Setup and configure home electronic devices; provide instruction on hardware setup.	
Gaming Console Connection	\$39.95	Connect gaming device to existing network; configure device to communicate with router; educate on use.	
Blu-Ray Connection	\$39.95	Assist in connecting Blu-ray player to existing network; configure device to communicate with router; educate on use.	
Internet Ready Television	\$39.95	Assist in connecting Internet-ready TV to existing network; configure TV to communicate with router; educate on use.	
All of the above and more is included with VIBRANT Premium Protection			

for just \$10/mo.!\*

Does not include support for smart home devices/appliances, wearables, connected autos, or security systems. Not for business use. \*Annual Plan billed at \$10/mo.

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